

Override Grades Without Attempts Do Not Get Archived And Restored

Article Number

000077060

Description

If a grade center column only has a Manual Override Grade and no attempt associated with it, the grade does not get archived and thus restored.

KB Product

Learn SaaS

Last Modified Date

Sat Jul 27 17:53:20 GMT 2024

Release (General)

9.1;SaaS

Service Packs

Learn 3900.50.0;Learn 3900.52.0;Learn 3900.54.0

Steps to Replicate

1. Log into **Blackboard Learn** as an administrator
2. Create an Original Course and quick enroll
3. Navigate to **Full Grade Center** and create a column worth 100 points
4. Access the drop down menu for the column and a student and select "View Grade Details"
5. Click the Manual Override Tab and enter a grade of 100 and confirm the grade shows
6. Archive the course and then restore it
7. Navigate to the **Full Grade Center** and view the grade

Observed Behavior:

The grade is missing but if you archived with "Grade History" you can see it in the Grade History.

Expected Behavior:

The archive retains the Grade Center and the grades for all grades when restored.

Summary

If a Grade Center column only has a Manual Override Grade and no attempt associated with it, the grade does not get archived and thus restored.

Target Release

Learn 9.1, 3900.62.0 Release

SaaS - Fixed (v3900.60.0-rel.34 or higher)

Title

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