

An Instructor Gets a 'You do not have permission to access this content' Error Message When Editing an Enrollment

Article Number

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Description

An Instructor gets a 'You do not have permission to access this content' error message when editing an enrollment having the Edit User Properties privilege restricted.

KB Product

Learn SaaS

Last Modified Date

Sat Jul 27 17:46:22 GMT 2024

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Navigate to the **Administrator Panel > Course/Organization Roles**
3. In the context menu next to P (Instructor) select **Privileges**
4. Paste 'Edit User Properties' into the search box and click on **Go**
5. Click the select box next to 'Course/Organization Control Panel' (Users and Groups) > **Users > Edit User Properties** and select **Restrict Privileges**
6. Log in as an instructor
7. Navigate to a course that has users enrolled
8. Click on Roster: 'View everyone on your course'
9. In the ellipsis (...) context menu next to a member (other than yourself) select 'Edit Member Information'
10. Change nothing and click on **Save**

Observed Behavior:

A session debug error is displayed:

You do not have permission to access this content, please check with your administrator if you need access to this page.

Expected Behavior:

Page returns to the Roster.

Summary

An Instructor gets a 'You do not have permission to access this content' error message when editing an enrollment having the Edit User Properties privilege restricted.

Symptoms

After the error message, the user is returned to Ultra's navigation main page.

Target Release

SaaS-Fixed (v3900.98.0)

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