

YouTube Videos on My Institution Page will not Play when Clicked

Article Number

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Description

YouTube videos in the My Institution Tab are covered by multiple layers of HTML paragraph tags which prevent the User from clicking the play button directly.

KB Product

Learn SaaS

Last Modified Date

Sat Jul 27 18:02:09 GMT 2024

Release

SaaS

Release (General)

SaaS

Steps to Replicate

1. Log into the Environment as a System Administrator
2. Navigate to the My Institution Page
3. Click on the Play Button

Expected Behavior:

The Video would start playing

Observed Behavior:

The Video does not start playing

Summary

When viewing the YouTube area in the My Institution Tab, the Videos will not play when clicked.

Target Release

Will Not Fix

Title

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