

Oops Error When Trying to Clear a Group Attempt Grade

Article Number

000078726

Description

An error message is occurring when trying to remove grades on a group's submission. This happens when the group submissions have already previous attempts.

KB Product

Learn SaaS

Last Modified Date

Mon Oct 07 18:54:27 GMT 2024

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Navigate to **System Admin > Courses > Access a course**
3. Create assignments with unlimited attempts allowed
4. Create two groups with two students
5. Log in as a student in the group and make two attempts to the group test
6. Log in as an instructor
7. Post the marks for both attempts
8. Click on the group test > Submission List Page > open the group attempts and grade both attempts
9. Click on one of the attempts and try to clear the grade > click on the grade pill and then delete the grade
10. Click on **Enter**

Observed Behavior:

An 'Oops! Something went wrong. Please reload the page. Session Debug code' appears.

Expected Behavior:

The grade should be cleared without error.

Summary

Oops error when trying to clear a group attempt grade.

Target Release

SaaS-Fixed (v3900.104.0)

Title

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