

Instructors Receive a 'Students Need to Complete Previous Items to Start This'; in a Discussion Even Though Students Have Already Submitted Work

Article Number

000087996

Description

When an instructor goes to Gradebook > Students> Progress tab in modules that have the Force Sequence checked, they see the message "students need to complete previous items to start this" for the discussion even after the student has already submitted work in the discussion.

KB Product

Learn SaaS

Last Modified Date

Fri Nov 22 23:06:36 GMT 2024

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an Administrator
2. Navigate to **System Admin > Courses > Create an Ultra course**
3. Create a **Learning Module** 'Getting started' > Enable the **Forced Sequence**
4. Create an assignment/document
5. Create a **Discussion**
6. Create another assignment/discussion
7. Log in as a student
8. Access the **Learning Module** and complete it
9. Log in as an instructor > open the course > **Gradebook > Grades > Students > Progress**
10. Log in as a student > click on the **Progress** tab
11. Expand the **Learning Module**

Observed Behavior:

The message 'User needs to complete previous items to start this' appears in front of the Learning Module, even after the student has submitted the work.

Expected Behavior:

Show the completed work for the instructor.

Summary

Instructors receive a message stating students need to complete previous items in a discussion, even after they have already submitted their work.

Target Release

SaaS-Fixed (v3900.108.0)

Title

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