

Modal Dialogs do not Retain Constrained Focus With Keyboard Navigation

Article Number

000077009

Description

In Original navigation environments and/or Original view courses, keyboard navigation retains constrained focus only when moving forwards using the "Tab" key. However, when moving backwards using "Shift + Tab" keys, the focus moves out of to the page at the back of the the modal dialog.

KB Product

Learn SaaS

Last Modified Date

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Release (General)

9.1;SaaS

Service Packs

Learn 3900.50.0;Learn 3900.52.0;Learn 3900.54.0

Steps to Replicate

1. Log into **Blackboard Learn** as an administrator
2. Open the **Quick Links** modal dialog
3. Press "Tab" key to move forward through the links in the modal dialog
4. Repeat previous step and notice that after going through the last link in the dialog, the focus goes back to the top of the dialog
5. Press "Shift + Tab" keys to move backwards through the links in the modal dialog

Observed Behavior:

When on top of the modal dialog and pressing "Shift + Tab" again, the focus escapes the modal dialog and can be found in the page at the back of the modal dialog.

Expected Behavior:

When on top of the modal dialog and pressing "Shift + Tab" again, the focus is constrained within the modal dialog and is now at the bottom.

Summary

Modal Dialogs do not Retain Constrained Focus With Keyboard Navigation

Target Release

Learn 9.1, 3900.67.0 Release

Title

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