

# "Reached Maximum Allowed Group Attempts" Error Message is Being Shown for a Single Attempt Group Assessment

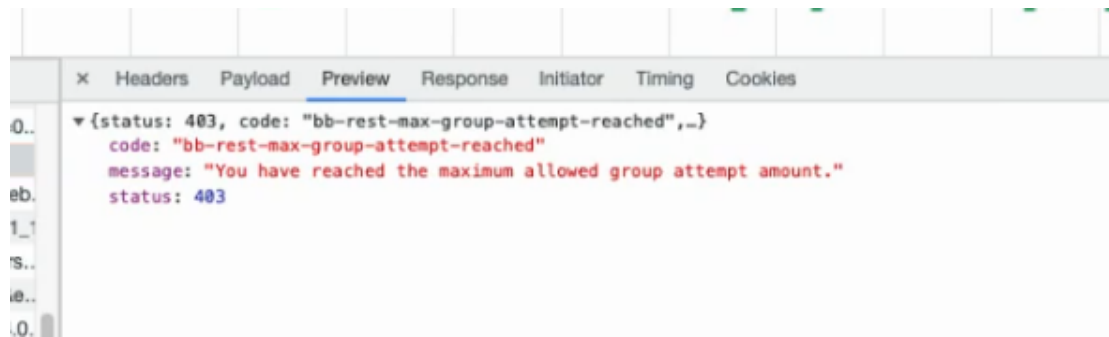
## Article Number

000076874

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## Description

When a student is taking a group assessment which is restricted to a single attempt, an error message will be shown in the web browser's developer console. This happens if the student saves a draft for the attempt, or if they close the assessment without submitting an attempt, and they try to access the assessment a second time. There seems to be no error messages visible in the course page, however, the following error message will be shown in the web browser's developer console (*Network* tab):



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## KB Product

Learn SaaS

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## Last Modified Date

Sun Jan 05 09:33:52 GMT 2025

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## Release (General)

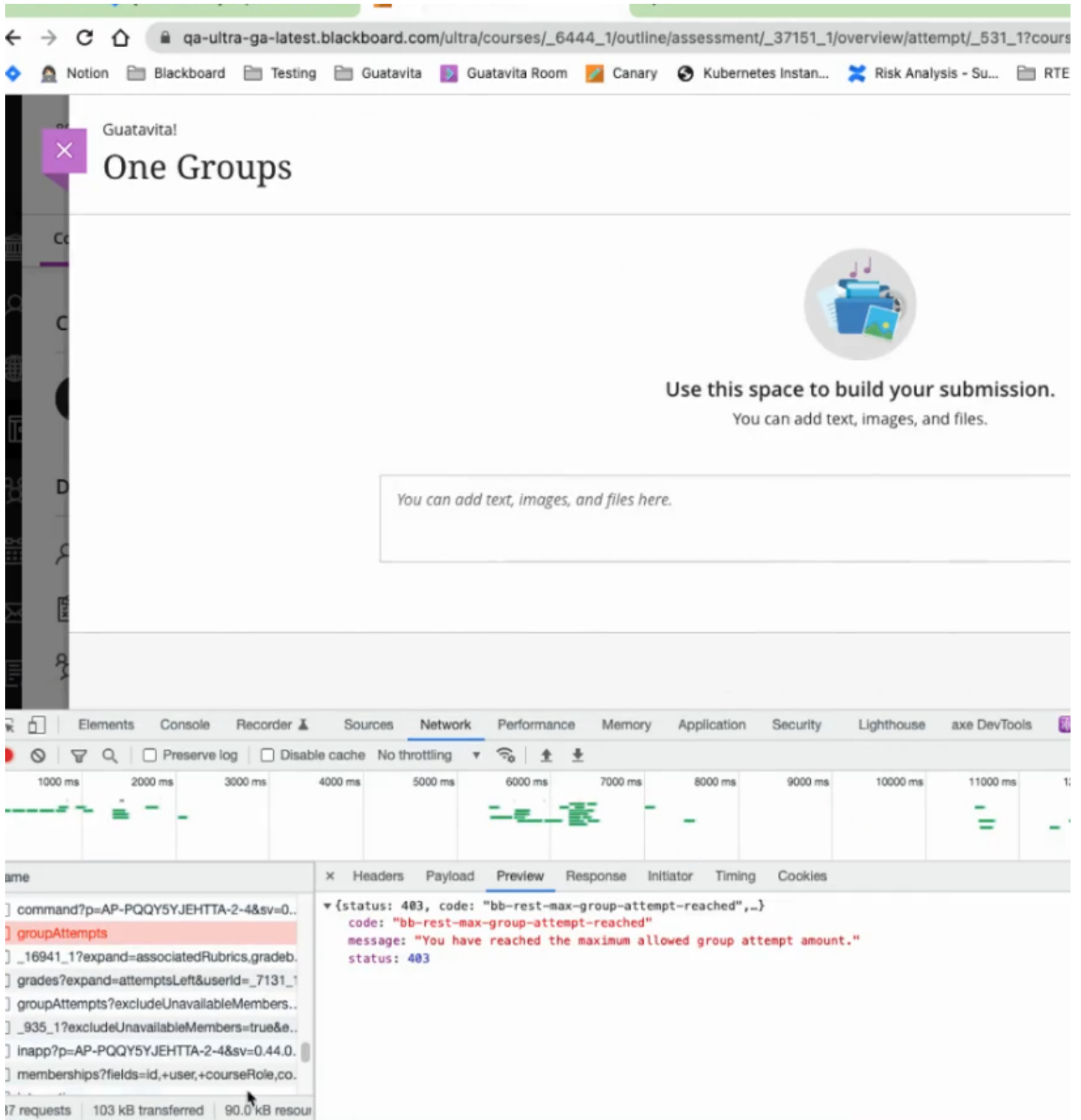
SaaS

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## Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator (A user with the *Instructor* role should be able to reproduce the issue in an existing course)
2. Go to the **System Administrator** page > **Courses** > **Courses** > **Create Course** > **New**
3. Create an *Ultra View* course
4. Navigate to the **Course Content** area in the course
5. Click on the "Plus" (+) button, then, select **Create**
6. Select **Assignment** from the panel on the Right-Hand side
7. From the *Assignment Settings* page, set the attempts allowed to 1 and add a course group to the assessment (Please click [here](#) for more details on how to create group assignments)
8. Log in as a student (The *student* must be a member of the group which the assignment was assigned to in step 7)
9. Go to **Courses** (Ultra Base Navigation) and search for the course created in step 3
10. Open the assignment
11. Close the assignment window (Alternatively, click on **Save and Close**)
12. Open the assignment once again

13. Open the Developer Console in the web browser (Please click [here](#) for more details on how to open and use the developer console)
14. Click on the *Network* tab in the Developer Console
15. The following error message is shown (Please note the error message shown in red text; the screenshot shown below was taken from *Google Chrome*):



**Observed Behavior:**

The students are not having any issues while they are working on the submission, however, the referred error message is shown in the web browser's developer console.

**Expected Behavior:**

The students should not have any issues while they are working on the submission and no error messages should be shown in the web browser's developer console.

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**Summary**

When a student is taking a group assessment which is restricted to a single attempt, an error message will be shown in the web browser's developer console. This happens if the student saves a draft for the attempt, or if they close the assessment without submitting an attempt, and they try to access the assessment a second time.

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**Target Release**

SaaS-Fixed (v3900.98.0)

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**Title**

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