

Ultra Accessibility Issue With Ultra Help Icon and LTI Frame

Article Number

000090170

Description

Blackboard's iframe for embedded LTI content obscures the Ultra help icon. This causes Blackboard to fail accessibility testing.

KB Product

Learn SaaS

Last Modified Date

Wed Mar 05 12:47:21 GMT 2025

Release (General)

SaaS

Steps to Replicate

Prerequisite: Make sure an LTI tool that uses an iframe to embed content is installed on the system.

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Set the LTI tool up for deep linking
3. Navigate to **System Admin > Courses > Create an Ultra Course**
4. Navigate to Course **Content > Add Content > Content Market**
5. Create course content using the LTI set
6. Open it and observe the iframe render

Observed Behavior:

The LTI iframe renders and overlaps the Ultra help icon.

Expected Behavior:

The LTI iFrame renders without overlapping the Ultra help icon.

Summary

Ultra Accessibility Issue With Ultra Help Icon and LTI Frame

Target Release

SaaS-Fixed (v3900.112.0)

Title

Ultra Accessibility Issue With Ultra Help Icon and LTI Frame
