

Lack of Clear Navigation Announcement When Returning to a via Activity Stream in Ultra

Article Number

000090573

Description

In Ultra view mode, when a student using NVDA screen reader exits a course after accessing it through the Activity Stream, the system does not clearly announce their return location unlike when navigating from the Course List. This lack of orientation can cause confusion for visually impaired users.

Document Type

Known Issue

Information

This issue mainly impacts the visually impaired students.

KB Product

Learn SaaS

Last Modified Date

Tue Mar 25 22:53:59 GMT 2025

Release (General)

SaaS

Service Packs

Learn 3900.112.0;Learn 3900.114.0;Learn 3900.116.0

Steps to Replicate

Prerequisite: Use a Windows device with NVDA (Screen Reader) enabled.

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Create and access a course > Create an assignment and a document to generate activity in the course
3. Create a student user > Enroll this user in the course created in step 2
4. As the student, activate the **Screen Reader** > Navigate via tab in Ultra Base Navigation to the Course list > Access the course > Open the document created in step 2
5. Close the document and the course
6. Switch to the **Activity Stream**
7. Locate the activity related to the course and open the course through the **Activity Stream**
8. Close the course and observe how the screen reader announces the return position

Observed Behavior:

- When exiting from Course Content: The announcement specifies the course content region, the focused item, and its heading level.
- When exiting from the Course List: The student is informed they are at 'Clickable Courses ...,' keeping the context.
- When exiting from the Activity Stream: The announcement only states that they are on an 'item in a list,' without mentioning that it is the Activity Stream, causing a lack of orientation.

Expected Behavior:

The screen reader should clearly announce the return destination.

Summary

In Ultra view mode, when a student using NVDA screen reader exits a course after accessing it through the Activity Stream, the system does not clearly announce their return location.

Target Release

Future Reference

Title

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