

Missing Instructor Name on Full Grade History Section After Restoring a Course From an Archive

Article Number

000078897

Description

In Original courses, when a course is restored, the Instructor name is lost on assignments in the full grade history.

Document Type

Known Issue

KB Product

Learn MH

Last Modified Date

Tue Mar 25 15:06:32 GMT 2025

Release (General)

9.1;SaaS

Steps to Replicate

1. Log in to **Blackboard Learn** as an administrator
2. Create a new Original Course in Admin Panel
3. Enroll a new Student and new Instructor into the course
4. Open a new browser in Incognito mode (or use an entirely different browser)
5. Log in to **Blackboard** as the Instructor
6. Navigate to the course
7. Add a gradable content item, such as an **Assignment**
8. Log out and log in again as the Student
9. Submit an assignment
10. Access again as the Instructor and grade the assignment
11. Log in to **Blackboard** as an Administrator
12. Remove the instructor enrolment from the course
13. Archive the course
14. Restore the course on a test environment
15. Access the course and review the full grade history

Observed Behavior:

There is a blank space where the Instructor name should be.

Expected Behavior:

The name of the instructor should be on the assignments.

Summary

When an Original Course is restored, the Instructor name is lost on assignments in the full grade history.

Target Release

Learn 9.1, 3900.112.0 Release SaaS-Fixed (v3900.112.0)

Title

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