

Blackboard Annotate - Annotations Made on an Assignment Using an iPad and Apple Pencil are Inconsistent

Article Number

000076968

Description

Annotations made in assignments using an iPad and Apple pencil are inconsistent. Strokes drawn on the assignment are not seamless; the strokes will be incomplete/cut out in some areas.

Document Type

Known Issue

KB Product

Learn SaaS

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Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an instructor from the **Blackboard Mobile Application** or from the Web Browser (Safari) in an iOS device (iPad)
2. Navigate to a course (either Ultra Course View or Original Course View) that has student submissions (Assignment)
3. View a student's submission from the **Blackboard Annotate Inline View**
4. Draw annotations using an Apple Pencil (Select the "Draw" tool from the Annotate toolbar before starting drawing annotations)

Observed Behavior:

Annotation strokes are not seamless; the strokes are incomplete/cut out in some areas.

Expected Behavior:

Annotation strokes should be seamless.

Summary

Annotations made in assignments using an iPad and Apple pencil are inconsistent. Strokes drawn on the assignment are not seamless; the strokes will be incomplete/cut out in some areas.

Symptoms

Strokes drawn on the Annotate Inline View are not seamless; they will be incomplete/cut out in some areas (Please note the orange letters in the screenshot below):

