

LTI - Assignments and Grade Service Doesn't Return Instructor Comments When Reading Results

Article Number

000077184

Description

When calling the results' endpoint of the Assignments and Grade service for any LTI item, the system returns the data of it, but it doesn't return the comment of the instructor if there's one posted. This goes against the specifications for AGS published by 1EdTech.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:16:42 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into Blackboard Learn Ultra Experience as an administrator
2. Navigate to **System Admin**
3. Add **LTI Testing Tool** <https://github.com/blackboard/BBDN-LTI-Tool-Provider-Node>
4. Create a **Deep linking placement** following the information of the tool:
<https://github.com/blackboard/BBDN-LTI-Tool-Provider-Node>
5. Go to any course (either **Ultra** or **Original**)
6. Create an **LTI item** using the deep linking placement created before
7. Once created, access the item
8. In the tool's interface, click on **Assignments** and **Grades**
9. Fill the information next to the button **Send scores** and click it afterwards
10. Verify that the response on the bottom of the screen contains a comment for example "Exceptional work."
11. Paste the column ID next to the "**Read Results**" button and click it

Observed Behavior:

Results of the grades posted contains all the information except the comment of the instructor.

Expected Behavior:

Results of the grades posted contains the comment posted by the instructor.

Summary

When calling the results' endpoint of the Assignments and Grade service for any LTI item, the system returns the data of it, but it doesn't return the comment of the instructor if there's one posted.

Target Release

SaaS-Fixed (v3900.71.0)

Title

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