

Instructor Clicking on Student in Gradebook Gets an Error Due to 'Hide results for this test completely'; Converted or Copied from Original into Ultra Courses

Article Number

000078240

Description

Instructors get 403 errors when they try to view the attempts in Gradebook due to 'Hide results for this test completely' converted or copied from Original into Ultra Courses.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:19:13 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Create an Original course and create a test with the following option selected: Hide results for this test completely from the instructor and the Grade Center
3. Test question types should be something auto-gradable
4. Click on Student Preview and submit an attempt. Observe that the result is not viewable to the instructor.
5. Convert the course to Ultra
6. Create another attempt on the same test using the Student Preview user
7. View the attempt in the Gradebook as an instructor

Observed Behavior:

The instructor is not able to open any student's Gradebook and receives an error.

Expected Behavior:

The instructor should be able to open any student's Gradebook.

Summary

Instructors are getting 403 errors when they try to view the attempts in Gradebook due to 'Hide results for this test completely' converted or copied from Original into Ultra Courses.

Target Release

Future Reference

Title

Instructor Clicking on Student in Gradebook Gets an Error Due to 'Hide results for this test completely'
Converted or Copied from Original into Ultra Courses
