

Inaccurate Statistics Observed in Student Overview for Single Course

Article Number

000055881

Description

On running a Student Overview for Single Course report from a Course, the observed results show lower than expected activity for a Student during a selected date range.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:19:43 GMT 2025

Release

SaaS

Release (General)

SaaS

Steps to Replicate

Note: the following steps assume activity from a Student User has been performed and should exist for reporting purposes:

1. Login as a System Administrator or Instructor User
2. Navigate into a desired Course with active Users and activity
3. Using the Control Panel click to expand Evaluation
4. Click Course Reports and select the Student Overview for Single Course report
5. Select a desired User and date range where activity is known to have existed and run the report

Expected Behavior:

An accurate amount of time spent in the Course by the Student is observed in the report

Observed Behavior:

The report output shows less time spent in the Course for the Student than expected

Summary

Inaccurate Statistics observed in Student Overview for Single Course report.

Target Release

Future Reference

Title

Inaccurate Statistics Observed in Student Overview for Single Course
