

# **IMPORTANT: Scheduled Maintenance for Anthology Ally - 21 October 2023 (all regions)**

Article Number

000078019

---

## **Information**

# **IMPORTANT: Scheduled Maintenance for Anthology Ally - 21 October 2023 (all regions)**

Anthology Ally will be undergoing scheduled maintenance to upgrade our database version and perform other necessary updates.

During the maintenance window, Ally features including Institutional and Course Reporting, Instructor Feedback, and Alternative Formats may be delayed or unavailable for short periods of time. Ally will still be handling events and new files, however, processing may also be delayed during this maintenance period.

The maintenance windows are:

- **Australia and New Zealand**

Maintenance for institutions hosted from the Sydney (Australia) AWS Data Center will take place on **Saturday 21 October from 5pm-12am Australian Eastern Daylight Time.**

- **Asia**

Maintenance for institutions hosted from the Singapore AWS Data Center will take place on **Saturday Saturday 21 October from 2-9pm Singapore Time.**

- **Europe**

Maintenance for institutions hosted from the Frankfurt (Germany) AWS Data Center will take place on **Saturday Saturday 21 October from 8am-3pm Central European Time / 7am-2pm UK time.**

- **Canada**

Maintenance for institutions hosted from the Montreal (Canada Central) AWS Data Center will take place on **Saturday Saturday 21 October from 2-9am Eastern Time / 11pm (Oct 20) -6am Pacific Time.**

- **United States**

Maintenance for institutions hosted from the North Virginia (US-East-1) AWS Data Center will take place on **Saturday Saturday 21 October from 2-9am Eastern Time / 11pm(Oct 20) -6am Pacific Time.**

---

## **KB Product**

Ally

---

## **Last Modified Date**

Fri Apr 11 19:20:36 GMT 2025

---

## **Summary**

Anthology Ally will be undergoing scheduled maintenance the 21 October 2023 (all regions), to upgrade our database version and perform other necessary updates.

---

**Title**

IMPORTANT: Scheduled Maintenance for Anthology Ally - 21 October 2023 (all regions)

---