

HTML File with Embedded Video Added to a Content Area Displays Vertically Truncated in Firefox

Article Number

000069064

Description

HTML file with embedded video added to a content area displays vertically truncated in Firefox. This does not occur in IE, Chrome and Safari.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:21:09 GMT 2025

Release

9.1

Release (General)

9.1

Resolution Workaround

Using IE, Chrome or Safari the video is displayed correctly

Service Pack(s)

9.1 SP11 (9.1.110082.0)

Service Packs

9.1 SP11 (9.1.110082.0)

Steps to Replicate

1. Open a Firefox browser
2. Log in to Blackboard
3. Go to a Course
4. Go to **Content** > **Build Content** > **File**
5. Name the file
6. Attach a html file with Embedded Video Added
7. Leave all other settings as the default
8. Click on the content created

Expected Behavior:

Video displays correctly.

Observed Behavior:

The content area is not displayed correctly. It is truncated and a vertical scroll bar appears next to the content

Summary

HTML File With Embedded Video Added to a Content Area Displays Vertically Truncated in Firefox

Symptoms

HTML File With Embedded Video Added is not displayed correctly, it is truncated and a vertical scroll bar appears next to the content

Target Release

Future Reference

Title

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