

Grades do not Appear Correctly in Ultra Courses' Gradebook Report

Article Number

000077877

Description

In the Ultra view, if an assignment with multiple attempts allowed has an incomplete/non submitted attempt, the Gradebook report will show incorrect status. The incomplete attempt while it's not contributing to the grade, it sets a wrong status.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:24:36 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Create and access an Ultra course > Create an assignment, and make sure to allow multiple attempts (at least 2)
3. Create two users, an instructor and a student > Enroll these users in the course
4. As the student attempt the assignment
5. As the instructor view and grade the attempt
6. As the student attempt the assignment again (create a second attempt), but do not submit
7. As the instructor go to the **Gradebook**

Observed Behavior: There is no indication that a second attempt was created in step 6.

1. Download the Gradebook report > Open the report

Observed Behavior:

Under the Total Pts column, it shows "In Progress".

Expected Behavior:

Under the Total Pts column, it shows "Ready to Post (the posted grade in step 5)".

Summary

In the Ultra view, if an assignment with multiple attempts allowed has an incomplete/non submitted attempt, the Gradebook report will show incorrect status.

Target Release

Future Reference

Title

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