

Downloading Student Submissions Returns 404 Error If Word 'Sessions' is Included in Assignment Name

Article Number

000078730

Description

When an instructor downloads students submissions, a 404 Errors is returned if the word 'Sessions' is included in the assignment's name.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:30:13 GMT 2025

Release (General)

SaaS

Resolution Workaround

Edit the Assignment name removing the word "session" with lower case.

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an instructor
2. Navigate to an Ultra Course and create an assignment
3. Name the assignment including the word 'session' with lower case and set as 'Visible to Students'
4. Log in as a student and navigate to the assignment
5. Attach a file to the assignment and submit it
6. Log in back as an instructor and navigate to the Course > **Gradebook**
7. Click on the assignment created
8. Click on the ellipsis (...) at header and select **Download All**
9. Select the student and click to Create **Zip File**
10. Click on **Messages** tab
11. Click on the Message and click to download link

Observed Behavior:

Clicking to download link will result in a 404 Error message.

Expected Behavior:

Zip file should be downloaded successfully.

Summary

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Target Release

SaaS-Fixed (v3900.108.0)

Title

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