

Ultra Test with Many Multiple Choice Questions Slow to Load

Article Number

000075964

Description

Ultra test with many multiple choice questions, such as 200, takes about 18 seconds to load the content. The test only contains plain text Multiple Choice questions (no Math questions, which may be expected to slow down the loading).

Information

After carefully reviewing this issue with Product Development and Management, Support, and other groups it has been determined that this issue will not be fixed because One-at-a-time presentation obviates the need to load so many questions at once.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:00:11 GMT 2025

Release (General)

SaaS

Resolution Workaround

Since this issue was first recorded, "One-at-a-time" presentation has been introduced for Ultra Experience. Use this mode instead for lengthy tests.

Steps to Replicate

1. Log into **Blackboard Learn Ultra Environment** as an Administrator
2. Access an Ultra course
3. Create or open a Test with around 200 multiple choice questions

Observed Behavior:

The Test Content does not appear for about 18 seconds. This affects both student and instructor accounts.

Expected Behavior:

The Test Content appears immediately.

Summary

Ultra test with many multiple choice questions slow to load.

Target Release

Will Not Fix

Title

