

Duplicate Default Ultra Grade Categories are Created and Cannot be Deleted

Article Number

000077540

Description

When importing an Original course that has an Ultra course imported into it and then copying it to an Ultra course in Ultra preview mode, the copied course has the Ultra Grade Categories duplicated and none of them can be deleted.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:30:09 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Create three courses (an Original, an Instructor's Choice, and an Ultra) and enroll yourself as an instructor
3. Export the Ultra course and import it into the Original course
4. Export the Original course (this will have the Ultra categories from the Ultra export)
5. Go to the Instructor's choice course and use the Original view for now and import the last export you created (the one from the Original course with the ultra categories)
6. Put the Instructor's choice course in Ultra Preview mode and look at the grade categories.

Observed Behavior: There are 4 categories (Exam, Homework, Presentation, Quiz) that show as able to be deleted and there is also a copy of them that cannot be deleted.

1. While still in preview mode copy the Original course fully into the Ultra preview course. Do it several times.
2. Set the course to use Ultra for now on and check the grade categories

Observed Behavior:

Duplicate copies of the Ultra categories (Exam, Homework, Presentation, Quiz) come over in the copy and although not associated to any gradable item they cannot be deleted from the course.

Expected Behavior:

If there are any duplicate columns in the destination course, because of the copies made, it should be possible to delete them as in the Original course.

Summary

When importing an Original course that has an Ultra course imported into it and then copying it to an Ultra course in Ultra preview mode, the copied course has the Ultra Grade Categories duplicated and none of them can be deleted.

Target Release

Future Reference

Title

Duplicate Default Ultra Grade Categories are Created and Cannot be Deleted
