

Automatic Zeros are not Being Assigned to all Items of the Gradebook

Article Number

000076541

Description

In Ultra courses, automatic zeros are not being assigned to all items of the Gradebook the due date is reached.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:41:01 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log in to the **Blackboard Ultra Experience** as an administrator
2. Navigate to **System Admin > Courses > Access a course with Items**
3. Set a **Due Date** to 12:59 AM ET
4. Enter the **Gradebook**
5. Scroll through and note many items that should have received an automatic zero say "Grade Now", and these items have a due date of today at 12:59 AM ET, which is now over 13 hours past due.

Observed Behavior:

Only Discussions received auto-zeros, and all the other content did not.

Expected Behavior:

All items should have received an auto-zero and their cells updated.

Summary

In Ultra courses, automatic zeros are not being assigned to all items of the Gradebook the due date is reached.

Target Release

SaaS-Fixed (v3900.69.0)

Title

Automatic Zeros are not Being Assigned to all Items of the Gradebook
