

Test Using Fill in the Blanks Question Type Doesn't Score Correctly

Article Number

000075554

Description

Fill in the blanks question type doesn't score individually correct answers; if one answer is wrong, it grades all questions as wrong. There is no option for partial credit.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:02:47 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn** as Administrator
2. Navigate to **System Admin > Courses > Create 'Test_Course'**
3. Go to **Course Content > Click on the 'Plus' icon and select Create > Test** (test name: Test_Partial_Credit)
4. Add a *Fill in the blank question* containing multiple "Fill in the blank" fields
5. Enable Student Preview mode
6. Click on "**Test_Partial_Credit**" > **View Assessment > Start Attempt**
7. There are 3 blanks and the answers are a, b, c. Just answer any 1 or 2 correct blanks
8. Click **Submit** > view score in **Gradebook** as Administrator

Observed Behavior:

The preview user gave two correct answers out of 3 (A and B are underlined with GREEN). However, the score for this question is '0'.

Expected Behavior:

The user should get partial credit on the question.

Summary

Fill in the blanks question type doesn't score individually correct answers; if one answer is wrong, it grades all questions as wrong. There is no option for partial credit.

Symptoms

⊗ Question 1

A,B,C are answers. a j k . Please attempt accordingly to replicate the partial credit issue.

Incorrect

Acceptable answer for **BLANK-1** is **a**
Responses must be an exact match

Acceptable answer for **BLANK-2** is **b**
Responses must be an exact match

Acceptable answer for **BLANK-3** is **c**
Responses must be an exact match

Target Release

Will Not Fix

Title

Test Using Fill in the Blanks Question Type Doesn't Score Correctly
