

# Ultra Document iframes Have no Title in Student View

## Article Number

000078781

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## Description

Using a screen reader on an Ultra document that contains iframes with no titles causes confusion as some screen readers will read out the frame address some will just read the dom object "frame"

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## KB Product

Learn SaaS

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## Last Modified Date

Fri Apr 11 19:00:20 GMT 2025

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## Release (General)

SaaS

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## Steps to Replicate

### Prerequisites:

- A Ultra view course
- A Screen reader such as:
  - Thunder Screen reader
  - NVDA Screen reader

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Navigate to **System Admin** > Courses > Access a course
3. Create a document on an ultra course
4. Enroll instructor and student
5. Create some HTML content and make it visible to student
6. Click on **Student Preview** > **Start Preview**
7. Start the Thunder/NVDA Screen Reader
8. Click on the document
9. Click on the iframe items

### Observed Behavior:

Thunder Screen reader: As the frame has not title the screen reader reads out the address of the frame which is:

[https://alt-6061d8066b6dc.blackboard.com/bbcswebdav/pid-360808-dt-content-rid-2259349\\_1/cou](https://alt-6061d8066b6dc.blackboard.com/bbcswebdav/pid-360808-dt-content-rid-2259349_1/cou)

NVDA Screenreader: says Outer Frame > Frame > then the contents.

**Expected Behavior:**

The frames should have a title the screen reader can read out.

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**Summary**

Ultra Document iframes have no title in student view

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**Target Release**

SaaS-Fixed (v3900.106.0)

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**Title**

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