

ALT Text in Course Images is not Being Read by Screen Readers

Article Number

000077607

Description

When a user hovers over a course which has an image not marked as decorative and then activates a supported screen reader, the ALT text in the image is not read by the screen reader.

Supported readers are Chrome with Jaws on Windows and Safari with VoiceOver on Mac.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:43:18 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Go to the courses tab in the left side menu and choose the Grid view
3. Select a course with a course image, hover the mouse over it until the 3 dots appear in the corner
4. Click on the 3 dots and select **Edit course Image**
5. Make sure that the mark as decorative checkbox is not selected and there is an image description
6. Activate the screen reader
7. Hover the mouse over the course

Observed Behavior:

Reader does not read the image description.

Expected Behavior:

Reader reads the text of the image description.

Summary

When a user hovers over a course which has an image not marked as decorative and then activates a supported screen reader, the ALT text in the image is not read by the screen reader.

Target Release

SaaS-Fixed (v3900.80.0)

Title

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