

Alt Text Cannot be Added to Contact Images

Article Number

000077820

Description

When adding a contact in an Original course it is possible to select an image associated to the contact, however it is not possible to add Alt text for the image.

KB Product

Learn SaaS

Last Modified Date

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Release (General)

9.1;SaaS

Resolution Workaround

This is Functioning correctly.

Generally: an alt text should not be created which does not contain informative information. Images of a largely decorative nature should have null ALT texts.

For example, the W3C guidelines give an example with a picture of a dog followed by some text discussing the expression 'let sleeping dogs lie.' The exact nature of the dog depicted is unnecessary and the recommendation says:

This picture of a sleeping dog is already sufficiently described by the adjacent text. There is no need to repeat this information, and a null (empty) alt value can be used for this image.

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<https://www.w3.org/WAI/tutorials/images/decorative/#example-3-image-with-adjacent-text-alternative>

Similarly, a typical Contact entry like this one consists mostly of text:



Richard M. Nixon ✓

Email richard.nixon@whitehouse.gov

Office Location National Archives Richard Nixon Presidential Library And Museum
18001 Yorba Linda Blvd, Yorba Linda, CA 92886

Office Hours Monday - Sunday 10am-5pm

Personal Link <https://www.nixonlibrary.gov/>



A alt text is not necessary and it would end up being generic, "Picture of the instructor", and adding nothing of value compared with the name, contact and other information already textually present. A description of the visual appearance of the instructor is not germane to the principal purpose of the contact entry.

For this reason a null alt-text is always assigned to "hide" the image from screen readers.

Steps to Replicate

1. Log into **Blackboard Learn** as an administrator
2. Access an Original Course
3. Select **Control Panel > Course Tools > click on Contacts**
4. Select **Create Contact**
5. Create a contact and attach an image

Observed Behavior:

There is nothing available in the interface allowing users to include Alt text for contact images.

Expected Behavior:

It is possible to add text to be displayed for the Alt attribute.

Summary

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Target Release

Functioning As Designed

Title

Alt Text Cannot be Added to Contact Images
