

Ultra Navigation Menu at Moderate Breakpoint can be Blank in Safari/Webkit on Mac OS and Mobiles

Article Number

000077901

Description

In the Ultra Navigation menu, the hamburger icon is inconsistently showing blank when in landscape mode on a mobile browser.

KB Product

Learn SaaS

Last Modified Date

Fri Apr 11 19:00:15 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** on an iPhone or iPad
2. Rotate device to landscape mode
3. Select hamburger icon (Ultra Navigation Menu)

Observed Behavior:

Menu appears to be blank.

Expected Behavior:

Menu options appear like in portrait mode.

Summary

Ultra Navigation menu at moderate breakpoint can be blank in Safari/Webkit on Mac OS and Mobiles.

Target Release

SaaS-Fixed (v3900.86.0)

Title

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