

# Ultra Text Editor Copy/Paste Issues Within Tables

## Article Number

000076345

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## Description

The instructors and students are experiencing issues with the text editor in Ultra courses. For instance:

- The undo button does not replace images or table.
  - In Edge the screen doesn't update while holding a key down. In Chrome it's sporadic when holding a key down.
  - The images cannot be copied from one location in the text to another.
  - When editing text in or around a table the text can move to a different position in the table or from outside the table into the table.
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## KB Product

Learn SaaS

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## Last Modified Date

Fri Apr 11 19:00:11 GMT 2025

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## Release (General)

SaaS

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## Steps to Replicate

**Prerequisite:** Use Chrome/Firefox/EdgeChromium

1. Log into **Blackboard Learn Ultra Experience** as a student or instructor
2. Navigate to **System Admin > Courses > Access a course**
3. Create a document in **Course Content**, or create a post or thread in a Discussion board
4. Create a table
5. Put images in some of the cells: by using the clip icon in VTBE (Attachment)
6. Put text in the free cells. Also try to write text at the left of the images.
7. Place the cursor on the row at the top of the table and hold a letter in the keyboard

## Observed Behavior:

After following the steps, the user encounters the following issues:

- When copying/pasting the whole table or copying/pasting images (with Ctrl+C and Ctrl+V), everything but the images gets copied/pasted.
- The text cannot be written on the left of the image within the cell
- The "Undo" button and Ctrl+Z / Ctrl+Y do not do anything

- When editing text in or around a table the text can move to a different position in the table. or from outside the table into the table.

**Expected Behavior:**

The issues mentioned above do not occur.

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**Summary**

The instructors and students are experiencing issues with the text editor in Ultra courses.

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**Target Release**

Future Reference

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**Title**

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