

# Automatic Zeros Do Not Disappear After Late Submission

## Article Number

000077029

---

## Description

When automatic zero is activated in the Ultra Course Gradebook, all students who don't submit work before the due date will get a zero grade (0).

---

## Information

When a student submits after the due date, the automatic zero is removed only if the assessment is auto graded.

For assessments requiring manual grading (assignments, tests with essay questions, discussions and journals), the instructor needs to manually grade the submission/attempt for the auto zero to clear.

---

## KB Product

Learn SaaS

---

## Last Modified Date

Fri Apr 11 19:41:01 GMT 2025

---

## Release (General)

SaaS

---

## Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator or instructor
2. Create an Ultra course and access it
3. Create a test > Set due date (1min) & post automatically = ON
4. Go to **Gradebook > Settings > Automatic zero enabled after due date**
5. As a student attempt the test 2 min after the due date/time, therefore you have already automatic zero
6. After the submission go to the **Gradebook > Grid View**

## Observed Behavior:

The text under the assessment says: "0 Automatic zero New Submission".

## Expected Behavior:

The automatic zero is removed. The text under the assessment should display: "0 New Submission" or "New Submission"

---

## Summary

When automatic zero is activated in the Ultra Course Gradebook all students that won't submit will get a zero grad (0) automatically.

---

## Target Release

Functioning as Designed

---

## Title

