

# SCORM Modules in Courses do not Load After Migration from 9.1 (Original Experience) to SaaS

## Article Number

000059386

---

## Description

If a Course contains SCORM Package(s) in a 9.1 (Original Experience) environment, and the environments migrates from a Self Hosted or Managed Hosting environment to SaaS, SCORM Packages do not convert and work properly after the migration.

---

## KB Product

Learn Software

---

## Last Modified Date

Fri Apr 11 19:11:07 GMT 2025

---

## Release

SaaS

---

## Release (General)

SaaS

---

## Steps to Replicate

### Prerequisite:

Migrate from Learn 9.1 (Original experience) Self Hosted or Manage Hosting environment to SaaS successfully. Courses in original environment need to contain SCORM Package(s) in order for this issue to be replicated.

1. Log into Blackboard Learn (SaaS environment) as Instructor
2. Navigate to Course with **SCORM Package**
3. Attempt to open SCORM

### Expected Behavior:

The SCORM Module loads successfully, without error.

### Observed Outcome:

The following error occurs:

"ActivityProfile([http://vJ8r\\_fhAqPh\\_YolwUnsZyMHNYXiEpfUf\\_rise](http://vJ8r_fhAqPh_YolwUnsZyMHNYXiEpfUf_rise)): LMS"

---

## Summary

If a Course contains SCORM Package(s) in a 9.1 (Original Experience) environment, and the environments migrates from a Self Hosted or Managed Hosting environment to SaaS, SCORM Packages do not convert and work properly after the migration.

---

## Target Release

Future Reference

---

## Title

