

# Discussion Boards Get Deleted When Instructors Attempt to Grade Them

## Article Number

000090419

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## Description

When instructors attempt to grade the students' responses to a discussion, they are taken out of the course and the discussion disappears.

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## Document Type

Known Issue

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## KB Product

Learn SaaS

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## Last Modified Date

Mon Apr 14 18:33:30 GMT 2025

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## Release (General)

SaaS

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## Service Packs

Learn 3900.110.0;Learn 3900.108.0;Learn 3900.106.0;Learn 3900.104.0;Learn 3900.112.0;Learn 3900.114.0

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## Steps to Replicate

**Note:** This issue is not reproducible from scratch, the steps provided below are just a guide.

1. Log into **Blackboard Learn Ultra Experience** as an instructor
2. Create or access an Ultra Course and enroll several students
3. Create a **Discussion Board**
4. As each student, submit a response
5. As the instructor go to **Gradebook** > Search for the discussion and click on it

**Observed Behavior:** The instructor is taken out of the course and an error message is displayed.

1. As the instructor access the course again and repeat step 5

## Observed Behavior:

The original discussion disappears and a new one is created with the title: 'New Discussion 00/00/00(Deleted)' with the Event 'Attempt Grade Cleared' and all of the 'Last Edited by...' columns blank.

## Expected Behavior:

The instructor is able to grade the discussion.

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**Summary**

When instructors attempt to grade the students' responses to a discussion, they are taken out of the course and the discussion disappears.

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**Target Release**

SaaS-Fixed (v3900.116.0-rel.5 or higher)

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**Title**

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