

An Oops Error is Displayed After Posting All Grades for an Anonymous Assignment

Article Number

000090129

Description

Once all grades are posted for an anonymous assignment, when navigating immediately to the Submissions page, an error occurs. This issue only happens at that moment and cannot be replicated at any other time.

Document Type

Known Issue

KB Product

Learn SaaS

Last Modified Date

Mon Apr 28 20:38:23 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Create an Ultra course and enroll an instructor and a student
3. Create an Assignment and make it visible to students
4. Navigate to **Settings** and check the 'Hide student names' option under **Anonymous marking**
5. As a student submit the assignment
6. Log in as the instructor and navigate to the Submission's page
7. Click on the anonymous submission and grade it
8. Exit from the submission page and click on **Post All Marks**

Observed Behavior: The following pop-up warning message is displayed: If you post grades now, anonymous marking will be disabled and names will be revealed.

1. Click on **Post All Marks** button to confirm
2. Navigate to Submission's page again

Observed Behavior:

A small error pop-up window appears with 'Oops! Something went wrong. Please reload the page. Session Debug Log Code'.

Expected Behavior:

The Submission page should open without any issue.

Summary

Once all grades are posted for an anonymous assignment, when navigating immediately to the Submissions page, an error occurs.

Target Release

SaaS-Fixed (v3900.118.0)

Title

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