

# Automated Feedback Not Displayed for Tests Containing Essay Questions

## Article Number

000090751

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## Description

In Ultra courses, if a test includes an essay question, automated feedback for other auto-graded question types (e.g., multiple choice) is not shown after submission, even when the test is set to show automated feedback 'After Submission'.

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## Document Type

Known Issue

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## KB Product

Learn SaaS

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## Last Modified Date

Fri Jun 06 21:41:25 GMT 2025

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## Release (General)

SaaS

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## Service Packs

Learn 3900.116.0;Learn 3900.118.0;Learn 3900.121.0

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## Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an instructor
  2. In an Ultra course, create two tests
  3. For Test 1, add two multiple choice questions.
  4. For Test 2, add two multiple choice questions and one essay question.
  5. For all multiple choice questions in both tests:
    - Enable the **Automated Feedback** option
    - Provide both **Correct Answer Feedback** and **Incorrect Answer Feedback**
1. In the **Assessment Settings** panel:
    - Enable the **Post assessment grades automatically** option
    - Set both **Submission View** and **Automated Question Feedback** to **Available after submission**
    - Turn off the **Correct Answers** setting
1. Enter Student Preview mode
  2. Access both tests and submit an attempt
  3. Review the submissions

## Observed Behavior:

Test 1: Feedback for multiple choice questions is displayed correctly upon submission.

Test 2: Feedback for multiple choice questions is not displayed upon submission.

**Expected Behavior:**

Feedback for multiple choice questions should be displayed upon submission for both tests.

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**Summary**

Automated feedback is not displayed for tests that include an essay question.

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**Target Release**

SaaS-Fixed (v3900.121.0)

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