

Screen Readers Cannot Read Answers Selected by Student in Multiple Choice Questions and True/False Questions in Student Submission View

Article Number

000090791

Description

Students using screen readers like NVDA or JAWS are unable to hear which answers they selected when reviewing their test submissions in Ultra courses. This behavior affects Multiple Choice and True/False questions. In tests configured to display correct answers and scores, the correct answers may be announced, but not the student's selected choices.

Document Type

Known Issue

KB Product

Learn SaaS

Last Modified Date

Fri Jun 13 19:25:14 GMT 2025

Release (General)

SaaS

Service Packs

Learn 3900.116.0;Learn 3900.118.0;Learn 3900.121.0

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Create a new Ultra Course and enroll one instructor and one student
3. As the Instructor, create a **Test** with the following configuration:
 1. **Multiple Choice Question:** Select all 4-legged animals
 1. Beetle
 2. Spider
 3. Cat (*Correct*)
 4. Dog (*Correct*)
 2. **True/False Question:** $1 + 1 = 2$ (*Correct: True*)
 3. **True/False Question:** Intentional incorrect selection (*Correct: False*)
4. Copy the test and update settings to show the **Scores and Correct Answers** after the individual grades are posted
5. Make both versions of the test available to the student
6. As the Student, complete both tests selecting the following:
 1. Cat
 2. True
 3. True (*intentional incorrect*)
7. Turn on **NVDA** screen reader
8. Navigate to **Gradebook > Grades** and open the test submission
9. Use **Tab** and **Arrow keys** to navigate between questions

Observed Behavior:

1. In both tests, screen readers do not announce which answers the student selected.
2. In test with scores enabled:
 1. Correct answers are read but if the student did not select it, it is not announced.
 2. In Multiple Choice Questions, some options (option C) are not read at all.
3. The final grade value is not announced or recognized as clickable.

Expected Behavior:

1. Screen readers should announce the answers selected by the student in all question types.
2. Final grade should be detectable and read aloud by screen readers.
3. All answer options should be accessible via screen readers.

Summary

In Ultra Courses, screen readers such as NVDA and JAWS do not announce the answers selected by students in Multiple Choice and True/False questions within the submission view.

Target Release

SaaS-Fixed (v3900.123.0)

Title

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