

When a Group Assignment's Attempt is Cleared Grade History Logs Do Not Contain Who Did It

Article Number

000078657

Description

When a Group's Assignment attempt is cleared by the instructor, Grade History logs do not contain who did it.

The issue is replicable in Ultra as well and the same behavior happens when deleting the Group Attempt.

Document Type

Known Issue

Information

The issue is present in Ultra as well.

KB Product

Learn Software

Last Modified Date

Tue Jul 08 03:55:24 GMT 2025

Release (General)

9.1;SaaS

Steps to Replicate

1. Log into **Blackboard Learn** as an administrator
2. Create an Original Course and enroll an instructor and a student
3. As the instructor create a group assignment and another one for individual submission
4. Take both assignments as the student
5. As the instructor click on the columns of the assignments and select 'Clear attempt for all users for each'
6. Click on **Reports > View Grade History**

Observed Behavior:

For normal assignment with individual attempts, there is stated who triggered the clear attempt action.

For group assignment the record states when, to whom and what was done but the field that clarifies who triggered the Clear Attempt action is not populated.

Expected Behavior:

There should be always recorded who triggered the clear attempt action regardless of the type of the assignment.

Summary

When a Group's Assignment attempt is cleared by the instructor, Grade History logs do not contain who did it.

Target Release

Blackboard Learn 9.1, 3900.123.0 SaaS-Fixed (v3900.123.0)

Title

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