

Japanese IME Input Causes Cursor to Exit Document Title Field in Ultra Courses

Article Number

000091019

Description

In Ultra view mode, when using Japanese input with Microsoft IME, pressing Enter to confirm a Kanji character in the document title field causes the cursor to exit the field prematurely. The issue does not occur in other title fields such as Assignments, Discussions, or Tests.

Document Type

Known Issue

Information

The issue does not occur in other title fields such as Assignments, Discussions, or Tests. The behavior is reproducible on Windows with the Japanese language pack and is specific to the document title input.

KB Product

Learn SaaS

Last Modified Date

Mon Jul 21 17:53:19 GMT 2025

Release (General)

SaaS

Resolution Workaround

The user must manually click back into the title field to continue.

Service Packs

Learn 3900.123.0;Learn 3900.125.0

Steps to Replicate

Prerequisites:

1. Japanese Language Pack with Microsoft IME must be installed on Windows
2. Go to Windows Settings > Time & Language > Language & Region
3. Add Japanese and ensure Microsoft IME is used
4. Use the language bar or Windows + Spacebar to switch to Japanese input

Replication Steps:

1. Log into **Blackboard Learn Ultra Experience** as an administrator

2. Navigate to **Admin > Language Packs >** Choose Japanese
3. Create and access an Ultra course
4. Click on + > **Create > Document >** In the document title field, type a Japanese word (e.g.,)
5. Press Space to select the desired Kanji conversion > Press Enter to confirm the Kanji character

Observed Behavior: Pressing Enter causes the cursor to leave the title input field, requiring the user to click the field again to continue input.

Expected Behavior: After pressing Enter to confirm a Kanji character, the cursor should remain in the input field, allowing the user to continue typing without interruption.

Summary

In Ultra view mode, when using Japanese input with Microsoft IME, pressing Enter to confirm a Kanji character in the document title field causes the cursor to exit the field prematurely.

Target Release

Future Reference

Title

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