

Forced Sequence Making a Cengage LTI Placement Link Appear Broken

Article Number

000089951

Description

In a module, when a user activates the option 'Forced Sequence' and then adds links from a cloud partner (Cengage), the links will appear with a label: "This link is broken. The corresponding placement has been deleted. Select Synchronize Placements if you want to recover it."

KB Product

Learn SaaS

Last Modified Date

Tue Aug 05 15:54:37 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Create a new course
3. Create a module, and activate the option **Forced Sequence**
4. Add from **Content Market** more than one Cengage link
5. Go to Student Preview
6. Open the module

Observed Behavior:

The Cengage items shows: "This link is broken. The corresponding placement has been deleted. Select Synchronize Placements if you want to recover it."

Expected Behavior:

It should only show this item is not available.

Summary

In a module, when a user activates the option 'Forced Sequence' and then adds links from a cloud partner (Cengage), the links will appear with a label: "This link is broken. The corresponding placement has been deleted. Select Synchronize Placements if you want to recover it."

Target Release

SaaS-Fixed (v3900.123.0)

Title

