

In Ultra Bb Annotate Custom Stamp Date and Time Stale

Article Number

000078666

Description

When using the Annotate Custom Stamps with the Date and Time, the date and time added to the stamp is stale. If a custom stamp called 'Graded on' is created and the user selects the date and time to display on it, they can use the stamp that day. However, if the stamp is used the next day or a few minutes later, the date/time remains at the time of stamp creation and not the current date/time.

The above behavior causes issues if the user grades assignments at a later time/day using the stamp feature.

KB Product

Learn SaaS

Last Modified Date

Mon Aug 11 14:15:09 GMT 2025

Release (General)

SaaS

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Access an Ultra Course
3. Create Content > Assignment
4. Make Assignment Available to students
5. Using Student Preview access the assignment
 - Upload any word document or PDF.
 - Submit the assignment
6. Exit Student Preview and save the data
7. Access the **Gradebook > Assignment > Select the Attempt** so that the Bb Annotate view opens
8. Click on **View Annotation Tools > Image Tool Menu > Select Stamp**
9. **Custom Stamp > Create a custom stamp**
 - Name: "Marked on"
 - Add the time and date
 - Submit
10. Observe that the stamp was added to the annotate view/assignment. Wait 2-3 minutes.
11. Click on **View Annotation Tools > Image Tool Menu > Select Stamp**

Observed Behavior:

Built in stamps that contain a date and time reflect the current date and time, however custom stamps retain the date and time of stamp creation.

Expected Behavior:

Custom stamps should show the current date and time.

Summary

In Ultra Experience, Bb Annotate custom stamp date and time stale.

Target Release

SaaS-Fixed (v3900.125.0)

Title

In Ultra Bb Annotate Custom Stamp Date and Time Stale
