

Replies in Gradable Discussions do not Always Load to Instructors

Article Number

000090668

Description

In Ultra courses, when instructors view student posts in gradable discussions, some replies may not appear and are instead hidden behind a visual indicator.

Document Type

Known Issue

KB Product

Learn SaaS

Last Modified Date

Fri Sep 19 14:33:46 GMT 2025

Release (General)

SaaS

Service Packs

Learn 3900.110.0;Learn 3900.112.0;Learn 3900.114.0;Learn 3900.116.0

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Navigate to **System Admin > Courses > Create an Ultra Course**
3. Create a gradable Discussion Board and enroll at least three students
4. Access as the students and create a post and reply to the other students
5. As the instructor > go to **Gradebook > Gradable Items > Access the discussion board**
6. Open the **Grades & Participation** page
7. Click on a student's name to view their post
8. Use the left/right arrows to navigate to other students' posts

Observed Behavior:

Not all posts with replies display the replies on the page. Some are hidden with a light green bar.

Expected Behavior:

All posts with replies should display the replies on the page.

Summary

Replies in Gradable Discussions do not Always Load to Instructors

Target Release

SaaS-Fixed (v4000.1.0)

Title

Replies in Gradable Discussions do not Always Load to Instructors
