

No-Attempt Journals can't be Graded Zero From 'Grades & Participation';

Article Number

000091501

Description

When grading a journal it is not possible to enter zero as a value in the Grades and Participation area.

Document Type

Known Issue

KB Product

Blackboard Learn SaaS

Last Modified Date

Fri Feb 20 10:30:19 GMT 2026

Release (General)

SaaS

Service Packs

Learn 3900.121.0;Learn 3900.123.0;Learn 3900.125.0;Learn 3902.1.0;Learn 4000.1.0;Learn 4000.4.0;Learn 4000.6.0

Steps to Replicate

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Create a course and navigate into the course
3. Create a gradable **Journal**
4. Enroll students to the course
5. Navigate to the **Grades and Participation** section for the gradable journal and attempt to save zero as the override grade value

Observed Behavior:

The grade change does not save.

Expected Behavior:

The zero override grade is saved.

Summary

Grades and Participation do not allow overrides with a zero for Journals

Target Release

SaaS-Fixed (v4000.12.0)

Title

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