

# Blackboard Learn 4000.12.0 Maintenance Releases

## Article Number

000091993

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## Document Type

Maintenance Release

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## Highlights

### Maintenance Fixes

You can view maintenance items for 4000.12 on the Anthology Support Center. Our Known Issue articles provide information for individual bug fixes and may include bug descriptions, and which Blackboard versions were affected. You can filter bug fixes by SaaS release for easier navigation. Here are highlights of the issues fixed in this release along with a hyperlink to the articles:

- Accessibility link pointing to incorrect URL # [91641](#)
- Inconsistency on item submission in Student View for Anonymous-Graded Unlimited-Attempt Assignments # [91522](#)
- Japanese IME Input Causes Cursor to Exit Document Title Field in Ultra Courses # [91019](#)
- "Correct" answer label moved to wrong answer in certain breakpoints # [90806](#)
- Inconsistent Language Pack Text Strings in the Grade Center # [78455](#)
- Copying a question pool from original course to Ultra copies all tags from all pools # [90929](#)
- Submission Receipt Email not sent for assessments named the same as their parent folder # [91324](#)
- Learn - Files in assignment instructions missing Ally options for students # [90697](#)
- Session Timeout Message Appears in English When Japanese Language Pack is Selected # [91462](#)
- Deleting and recreating rules in assessment release conditions changes the gradebook column to unavailable # [91505](#)
- Group attempt feedback missing when accessed via the gradebook view results # [91405](#)
- Instructor Prompted to Assign Grade, and then Nothing Happens, when Viewing Submissions of Group Attempts from Grid View # [91542](#)
- Ultra Message Properties missing from many Language Packs # [91681](#)
- Unable to Download Submission Files Without File Extensions from the Gradebook # [91527](#)
- Override Grade Not Included In Grade Centre Download # [91595](#)
- Students cannot view rubric details for Complete/Incomplete journals using Rubrics with no points # [91496](#)
- Grading a Journal with a rubric causes the student to be changed before submitting the grade # [91219](#)
- Learning Module Progression Blocked When Using Forced Sequence with Folder Items # [91135](#)
- Error when attempting to change both Hide student names and Assigned groups in assignment settings at the same time # [90712](#)
- Group Attempt Logs do not Show Attempt Time # [91409](#)
- DASL Query Timed Out When Consulting Content Collection # [90506](#)
- Access to Ultra Courses for Custom Secondary System Roles Limited # [91331](#)
- Rate Limiting Occurs When Searching for Unsplash Images # [91695](#)
- Content Collection Passes not working when Alternate Domain for Serving Content is enabled # [78956](#)
- Grading Group Attempts by User Opens Wrong Group # [91426](#)
- Instructors Get Error When Attempting To View Attendance Details Of Students If The Student Has Not Viewed Their Attendance Details First # [90681](#)
- Student answer was not captured for Jumbled Questions # [91296](#)
- Envelope icon is presented in groups when messages to students are disabled # [91713](#)
- No-attempt journals can't be graded zero from "Grades & Participation" # [91501](#)
- Student Assignment Inline Viewer does not render file after saving draft # [91560](#)
- dialog box closes when you click outside of it during the image upload process # [90527](#)
- Video Studio Audio/Video Mic Change makes the screen goes dark # [91737](#)
- Incorrect Grading for Very Small Numbers in Calculated Formula Questions When Using Significant Figures #

[91636](#)

- Students with Due Date Accommodation are not seeing the Time Remaining indicator bar in Assignments # [91661](#)
  - Shortcut "ctrl + backspace" bumps out of text editor when trying to use the shortcut to delete previous words # [91251](#)
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## Information

### Update to client Production (Published April 30, 2026):

An updated release of 4000.12.0 (full release number: 4000.12.0-rel.39+2371620) is being applied to client Production on Thursday, April 30, 2026.

We have fixed these issues:

- Resource Delete Causes Triggers Failure of Queued\_Task Processing # [92787](#)
  - Course Calendar Displays Due Date 2 Instead of Due Date # [92542](#)
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### Update to client Production (Published April 23, 2026):

An updated release of 4000.12.0 (full release number: 4000.12.0-rel.35+655ff5b) is being applied to client Production on Thursday, April 23, 2026. Kindly note, there is no change in the release number.

We have fixed these issues:

- LTI Launch Failures with LTI tools in Tests and Other Places # [91677](#)
  - Students were able to see "Substantive" and "NonSubstantive" labels in discussions when they shouldn't, and this has been fixed so the labels are now visible only to instructors and other teaching roles as intended.
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### Update to client Production (Published April 16, 2026):

An updated release of 4000.12.0 (full release number:4000.12.0-rel.35+655ff5b) is being applied to client Production on Thursday, April 16, 2026.

We have fixed these issues:

- The issue where the "From" field did not show the Display Name was fixed by restoring the sender's display name so emails now appear with the correct, readable sender information.
  - An issue preventing some audio files from playing in the preview was fixed, and these files now play as expected.
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### Update to client Production (Published April 2, 2026):

An updated release of 4000.12.0 (full release number:4000.12.0-rel.31+075c03f) is being applied to client Production on Thursday, April 2, 2026.

We have fixed these issues:

- Some users experienced errors when exporting grades because the system sometimes did not start correctly. This was caused by a startup timing issue. The fix improved how the system starts so grade exports now work more reliably.
  - Instructors Cannot Grade Assignments With 2 Graders That Uses Rubrics # [92021](#)
  - The Playback Speed menu in Video Studio was not accessible via keyboard navigation, causing an accessibility issue; this was fixed by correcting keyboard focus handling so the menu can be fully accessed using the keyboard.
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### **Update to client Test/Stage environments (Published March 31, 2026):**

An updated release of 4000.12.0 (full release number: 4000.12.0-rel.30+4e825b1) is being applied to client Test servers on Tuesday, March 31, 2026.

We have fixed these issues:

- Some students couldn't view their proctored test submissions after completing the exam, even when the instructor had allowed access. This issue has been fixed, and students can now view their submissions as expected.
  - When instructors edited content that included a Video Studio recording, the video sometimes disappeared after saving and did not display. This issue could affect videos in tests, assignments, discussions, journals, and forms. The problem has been fixed and edited or newly uploaded videos now save and display correctly.
  - Students Not Able to View Video Studio Video in Test Questions # [91807](#)
  - Some institutions using a custom login page saw the biometric login button appear when it shouldn't, causing confusion for users. This has been fixed so the biometric button now shows only on supported login.
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### **Update to client Test/Stage environments (Published March 24, 2026):**

An updated release of 4000.12.0 (full release number: 4000.12.0-rel.24+2038bd6) is being applied to client Test servers on Tuesday, March 24, 2026.

We have fixed these issues:

- Students saw a generic "Oops! Something broke – invalid content ID" error when they tried to access a folder or subfolder that an instructor had deleted. This was fixed by updating error handling so deleted content now shows a clear, userfriendly message ("Content is no longer available...") with no UI break or crash.
  - When users switched courses, the app sometimes kept using old content info from the previous course, which caused an error. The fix was to load the correct content first and only then continue, so the app always uses the right course and content details.
  - Previously, editing some course content could show an "Oops" error if a linked tool was unavailable. This has been fixed so the content now handles this situation correctly without showing the error.
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### **Update to client Test/Stage environments (Published March 17, 2026):**

An updated release of 4000.12.0 (full release number: 4000.12.0-rel.24+2038bd6) is being applied to client Test servers on Tuesday, March 17, 2026.

We have fixed these issues:

- A new, clear error modal now appears when a student tries to access a course they are not enrolled in, replacing the generic "oops" accessdenied behavior.
- A recent change unintentionally restricted grading access in some child courses. This has been corrected, restoring normal Gradebook functionality and SIS updates while keeping unsupported actions appropriately limited.
- AVA replies that previously did not appear in the conversation immediately have been fixed so that responses now show up right away without needing to refresh the page

- Before, uploaded files in assignments stayed open and made the page cluttered. Now, files automatically close after upload, making submissions cleaner, easier to use, and more accessible.
- The issue occurred when users resumed a saved draft test attempt that contained a calculated numeric question, causing the test to fail with an “Oops!/Oh no! Something broke.” error, often after refreshing the page. The fix ensures the system handles the resume process more smoothly so the attempt loads correctly without triggering errors.
- Latex format does not display promptly in Ultra # [91591](#)
- Task Liveness Check Uses Incorrect Thread Name Accessor, Resulting in False Negatives( Archive Failure Emails) # [91890](#)
- All Gradable LTI Content are set as System Managed Incorrectly # [91983](#)
- LIS Integration Returning Error - String Cannot be Cast to Class [B # [91986](#)

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**Initial Release to client Test/Stage environments (Published March 10, 2025):**

The initial release of 4000.12.0 (full release number: 4000.12.0-rel.13+f14e03c) is being applied to client Test servers on Tuesday, March 10, 2026.

Link to release notes: [Release notes](#)

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**KB Product**

Learn SaaS

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**Last Modified Date**

Thu Apr 30 09:36:13 GMT 2026

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**Release Date**

Tue Mar 10 00:00:00 GMT 2026

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**Summary**

Blackboard Learn 4000.12.0 (April 23, 2026) Update to client Production environments

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**Title**

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